# East Lansing Public Schools Food Service FAQ

For School Year 2021-22, all East Lansing Public Schools students are eligible to receive 1 free breakfast and 1 free lunch per school day.

There will be a charge for any subsequent meals after the first one, and for any items purchased ala carte. This includes milk at a cost of .50 by itself without the complete meal. Prices are available on the Ala Carte List.

#### How do I apply for Free or Reduced Lunch?

You can apply online at the website <a href="https://www.lunchapp.com">https://www.lunchapp.com</a>. Your application will be processed once it reaches our office at the high school kitchen. You will receive an e-mail when completed. If you do not have access to the online application, we will have forms available at each location.

#### Where are the Menus?

Menus are located at <a href="https://elps.nutrislice.com">https://elps.nutrislice.com</a>. Also, menus are posted in the cafeterias.

#### What payment options do you accept?

Cash and checks can be deposited in the cafeteria deposit box. The money will be deposited into your student's account within the next 24 hours, depending on the time of day. You can also deposit money online at <a href="https://www.sendmoneytoschool.com">https://www.sendmoneytoschool.com</a>. Transactions online have a \$2.50 fee and can take up to an hour to post to your student's account. In addition, you can mail checks to East Lansing High School, Attn. Food Service Dept., 509 Burcham Dr., East Lansing, MI 48823

### Will my student be denied a meal? What if their account is negative?

No, your student will never be denied a meal. Our cashiers at the middle school and high school are trained to inform your child when their account is negative. If they would like additional items besides their daily free breakfast and lunch, they must have money on their account prior to that meal service.

## What features are available at <a href="https://www.sendmoneytoschool.com">https://www.sendmoneytoschool.com</a>?

This is a free account that allows parents to access their student's lunch account. Once you are on the website it will prompt you to make your own account. You will need your student's ID number that will link your home account to theirs. On this website you can see what they are buying, when their account is charged, set blocks and limits to their spending, check their balance and deposit money.

## Do you offer vegetarian meals?

Yes, every day we have meatless meal options for all students. These vary depending on the menu available for the day. Some examples of vegetarian options are a fruit and yogurt parfait, cheese pizza, macaroni and cheese, bean tacos, or French toast. Although we offer different meat and protein options at all lunches, it is not a requirement for a student to take all five components offered to students.

# If my student has a food allergy, can you accommodate for their needs?

Before we can make any substitutions or accommodate to any allergy or diets, we need to have a copy of the Michigan Department of Education Allergy Form completed by your doctor.

This form is online under the Food Service Department tab or at each school cafeteria.

#### If I am having problems with my student's account or have other questions, who should I talk to?

You can reach our office by phone or email Victoria Finklea at <u>victoria.finklea@elps.us</u> (517)333-7474 or Sandy Leach at (517) 333-7473 or <u>sandra.leach@elps.us</u>.